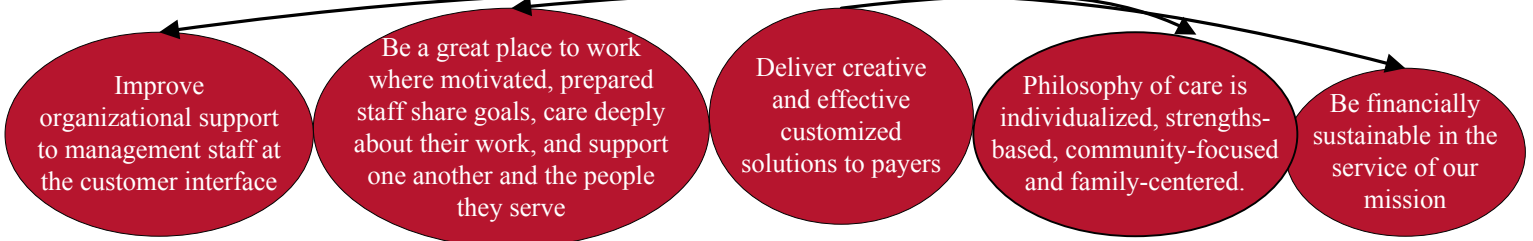


VINFEN'S STRATEGY MAP 2006

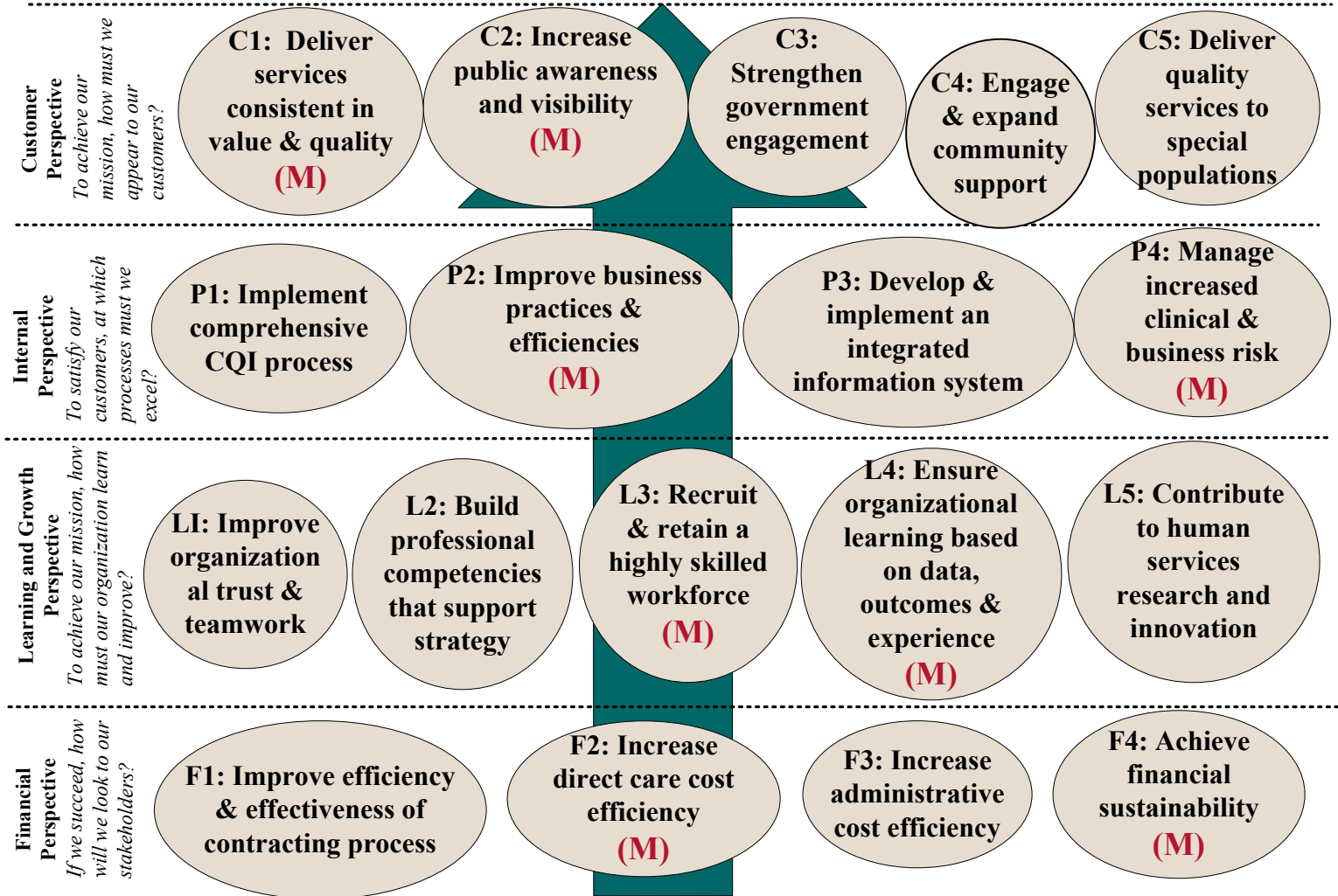
Mission: Transform lives by building the capacity of individuals, families, organizations, and communities to learn, thrive, and achieve their goals. As a human services leader, we strive to be the provider, employer, and partner of choice.

VALUES



VISION: Vinfen will build on its leadership in the human services industry, specializing in a broad array of community-based services. We will continue to meet the challenges in the system of care, including housing, employment, and health care. High-quality care will be ensured by effectively supporting our workforce and managing our financial resources, producing positive outcomes through evidence-based practices. Our leadership will thrive through our commitment to serve people with the most challenging issues and by contributing to the health and prosperity of our communities.

Breakthrough Objective: We will give and receive information that fuels individual and collective thought and action. This focused communication will build and sustain our commitment to accelerate organizational learning and elevate agency performance.



VALUE TO CUSTOMER SUPPORTED BY
OPERATIONAL EXCELLENCE